

## Media Report 24 April 2020

**This weeks media reports will cover and answer great questions veterans are still asking such as Frequently asked questions regarding COVID-19 in Ottawa. Due to ongoing and evolving COVID-19 pandemic, callers may experience increased wait times when calling the Government of Canada Pension Center. Callers may also experience dropped calls, as all telecommunication networks across Canada are presently facing capacity challenges. and local Media Articles**

From: Engagement (VAC/ACC) < [vac.engagement.acc@canada.ca](mailto:vac.engagement.acc@canada.ca) >

Date: Wed, Apr 22, 2020 at 3:22 PM

Subject: Emergency Community Support Fund / Fonds d'urgence pour l'appui communautaire

To: Engagement (VAC/ACC) < [vac.engagement.acc@canada.ca](mailto:vac.engagement.acc@canada.ca) >

(Le français suit)

Dear Stakeholders and Advisory Group members,

Yesterday, Prime Minister Justin Trudeau announced an investment of \$350 million to support vulnerable Canadians through charities and non-profit organizations that deliver essential services to those in need related to COVID-19. For many Canadians who were already struggling, it's even harder now, and they are turning more and more to charities and non-profit organizations for help. This is putting a tremendous amount of pressure on those organizations.

[This](#) will ensure organizations have what they need to help the most vulnerable populations. This funding will be used to support organizations that are delivering vital services, including those delivering groceries and medications, driving at risk groups to appointments, or to those groups who are now providing virtual support in this time of social distancing.

The Emergency Community Support Fund will provide funding to national organizations with networks across the country, including United Way Canada, the Canadian Red Cross, and the Community Foundations of Canada. The funds will be disbursed to local community-based organizations working with vulnerable populations, including Veterans, seniors, persons with disabilities, members of LGBTQ2 communities, newcomers, women, children and youth, and members of Indigenous communities and racialized communities, such as Black Canadians.

Information on Canada's COVID-19 Economic Response Plan is available [here](#).

[The Veterans Affairs Canada website](#) and social media channels continue to be updated with the latest information, and I encourage you to visit and to check back often.

Thank you for all the work you and your organization are doing to help Veterans during this difficult time.

Stay healthy and safe,

The Honourable Lawrence MacAulay, Minister of Veterans Affairs and Associate Minister of National Defence

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Chers intervenants et membres du groupe consultatif,

Hier, le premier ministre Justin Trudeau a annoncé un investissement de 350 millions de dollars pour soutenir les Canadiens vulnérables grâce aux organismes de bienfaisance et aux organisations à but non lucratif qui fournissent des services essentiels aux gens dans le besoin en raison de la COVID-19. Pour de nombreux Canadiens qui étaient déjà vulnérables, la situation n'a fait qu'empirer et ils se tournent de plus en plus vers les organismes de bienfaisance et les organisations à but non lucratif pour obtenir de l'aide. Une pression énorme est ainsi exercée sur ces organisations.

[Cet](#) investissement permettra de faire en sorte que les organisations ont ce dont elles ont besoin pour venir en aide aux populations les plus vulnérables. Cette aide financière servira à soutenir les organisations qui fournissent des services, notamment celles qui livrent des produits d'épicerie et des médicaments, qui conduisent des membres des groupes à risque à des rendez-vous ou qui fournissent maintenant un soutien virtuel durant cette période de distanciation sociale.

Le Fond d'urgence pour l'appui communautaire fournira un financement par l'entremise des réseaux d'intermédiaires nationaux dans l'ensemble du pays, notamment Centraide Canada, la Croix-Rouge canadienne et les Fondations communautaires du Canada. Ces partenaires distribueront les fonds à des organismes communautaires locaux qui œuvrent auprès de gens vulnérables, notamment les vétérans, les aînés, les personnes handicapées, les membres des communautés LGBTQ2, les nouveaux arrivants, les femmes, les enfants et les jeunes, ainsi que les membres de communautés autochtones ou de communautés racialisées, comme les Canadiens noirs.

L'information sur le Plan d'intervention économique du Canada pour répondre à la COVID-19 est disponible [ici](#).

[Le site Web d'Anciens Combattants Canada](#) et les canaux de médias sociaux continueront d'être mis à jour avec les plus récents renseignements. Je vous encourage donc à consulter souvent ces sources.

Merci de tout le travail que vous et votre organisation accomplissez pour aider les vétérans durant cette période difficile.

Restez en santé et en sécurité.

L'honorable Lawrence MacAulay, Ministre des Anciens Combattants

Regimental Magazine., Finest of gents – sorely missed.

[https://webmail.bell.net/appsuite/api/mail/IMG\\_20200421\\_0001.pdf?action=attachment&folder=default0%2FINBOX&id=109218&attachment=2&delivery=view](https://webmail.bell.net/appsuite/api/mail/IMG_20200421_0001.pdf?action=attachment&folder=default0%2FINBOX&id=109218&attachment=2&delivery=view)

•Information that may help you in these difficult times

## **National Defence and the Canadian Armed Forces**

Obtain information about services and benefits for members of the Canadian Armed Forces (CAF) community, including serving members, annuitants, and their families.

### **Epost**

This site offers annuitants and their survivors a paperless alternative to receiving pension documents such as tax slips, Direct Deposit Statements, Annual

Pensioners' Statements. To register for epost, you must have a Canadian or United States mailing address. Ensure you have your pension number and Payee Account Key from your Direct Deposit Statement or Annual Pensioners' Statement on hand before registering. Once on the site, follow the instructions provided for registering.

## **Department of Justice**

This site provides you with information about legislation and regulations that pertain to your pension benefit such as the Canadian Forces Superannuation Act (CFSA), Canadian Forces Superannuation Regulations (CFSR), and the Reserve Force Pension Plan Regulations (RFPPR).

## **Public Sector Pension Investment Board**

This site provides you with information about the Public Sector Pension Investment Board (PSPIB), which is the Crown Corporation responsible for managing the employer and employee contributions that are made to the federal public service (PS), and the Canadian Armed Forces (CAF) and Royal Canadian Mounted Police (RCMP) pension funds.

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## **[Sun Life Assurance Company—Public Service Health Care Plan](#)**

The Public Service Health Care Plan web site provides Public Service Health Care Plan (PSHCP) members with access to bulletins and claim forms, and other useful information concerning the PSHCP.

## **[Sun Life Assurance Company—Pensioners' Dental Services Plan](#)**

The Pensioners' Dental Services Plan (PDSP) web site provides PDSP members with access to bulletins and claim forms, and other useful information concerning the PDSP.

## **[Service Income Security Insurance Plan Financial](#)**

Learn about the term life and disability insurance options that are offered by Service Income Security Insurance Plan (SISIP) Financial for Canadian Armed Forces (CAF) members and their families.

## **[Canada Revenue Agency](#)**

This site provides you with information about the Canada Revenue Agency (CRA), which is the federal agency responsible for tax collection.

## **[Canada Pension Plan](#)**

This site provides you with information concerning the Canada Pension Plan (CPP) and the benefits it provides.

## **[Quebec Pension Plan](#)**

This site provides you with information concerning the Quebec Pension Plan (QPP) and the benefits it provides.

## **[Old Age Security](#)**

This site provides you with information about the Old Age Security (OAS) Program and the Canada Pension Plan (CPP) and the benefits each of these programs provides.

## **[Canadian Retirement Income Calculator](#)**

The Government of Canada has developed this calculator to help Canadians plan for retirement. The calculator takes into account potential Canada Pension Plan (CPP) or Quebec Pension Plan (QPP), Old Age Security (OAS), Registered Retirement Savings Plans (RRSPs), and other retirement income.

## **[Seniors Canada On-line](#)**

This site provides you with comprehensive information for Canadian seniors.

## **[Health Canada](#)**

This site provides you with information about Health Canada, the federal department responsible for helping Canadians maintain and improve their health.

## **[Veterans Affairs Canada](#)**

Take a look at programs and services available to assist veterans and their families.

## **[Family and caregiving benefits](#)**

Benefits to help with the costs of raising children, including children with disabilities. Employment Insurance benefits such as maternity, parental and caregiving benefits and leave.

### **Most requested**

- [View current or past claim](#)
- [Send your EI report by internet](#)
- [Contact EI – Individuals](#)
- [Sign up for direct deposit](#)
- [Change your address](#)
- [Child and family benefits calculators](#)
- [Consult the Benefits finder](#)

### **Services and information**

## **Maternity and parental benefits**

Apply if you're pregnant, have recently given birth, are adopting a child or are caring for a newborn.

## **Care giving benefits and leave**

Apply if you are providing care or support to a critically ill or injured person or someone needing end-of-life care.

## **Canada Child Benefit**

Apply for the new Canada Child Benefit that replaces the past system of child benefits.

## **Canadian Benefit for Parents of Young Victims of Crime**

Apply for income support if you have been away from work to cope with death or disappearance of your child, as a result of a probable Criminal Code offense.

## **Following a death**

Information on benefits and identification you need to cancel, benefits you may be eligible to receive and a financial checklist.

## **Child Disability Benefit**

Apply to receive a tax-free benefit if you are a family caring for a child with a disability and learn how the benefit is calculated.

## **[Goods and services tax/Harmonized sales tax \( GST/ HST\) credit](#)**

The GST/ HST credit is a tax-free quarterly payment that helps individuals and families with low or modest incomes offset all or part of the GST or HST that they pay.

## **[Manage personal finances](#)**

Get information on budgeting, banking, mortgages and credit cards to help you make responsible financial decisions.

## **[Victim services and funding](#)**

Get information and assistance for victims of crime.

## **[Having a baby](#)**

Apply for benefits and get information on your baby's health, development and safety.

## **[Survivor's Pension](#)**

Get information on eligibility criteria, on how to apply and amounts.

## **Contributors**

- [Employment and Social Development Canada](#)
- [Canada Revenue Agency](#)
- [Financial Consumer Agency](#)
- [Service Canada](#)



## What we are doing

### Laws and regulations

- [Employment Insurance Act](#)
- [Employment Insurance Regulations](#)

### Publications

- [Child and family benefits](#)
- [Employment Insurance – Digest of Benefit Entitlement Principles](#)

Fw: 75th anniversaries of the Battle of the Atlantic, the Liberation of the Netherlands and V-E Day / 75e anniversaire de la bataille de l'Atlantique, de la libération des Pays-Bas et du jour de la Victoire en Europe

Ted – for your weekly report...

From: Engagement (VAC/ACC)

Sent: Monday, April 20, 2020 3:38 PM To: Engagement (VAC/ACC) Subject: 75th anniversaries of the Battle of the Atlantic, the Liberation of the Netherlands and V-E Day / 75e anniversaire de la bataille de l'Atlantique, de la libération des Pays-Bas et du jour de la Victoire en Europe

(Le français suit l'anglais)

Dear Stakeholders and Advisory Group members;

This year marks the 75th anniversaries of the Battle of the Atlantic, the Liberation of the Netherlands and Victory in Europe (V-E Day). Canadians – whether serving in the Royal Canadian Navy, the Royal Canadian Air Force, or the Canadian Army, overseas or on the home front – all contributed to the long-awaited liberation of Europe.

From September 1939 to May 1945, the Canadian Merchant Navy transported vital supplies and troops across the Atlantic Ocean, helping fuel the eventual Allied victory in Europe. Tens of thousands of brave Canadians took part in the Battle of the Atlantic, serving on merchant vessels and naval warships, as well as in the air force planes that helped protect the Allied convoys. More than 4,600 of them would lose their lives in this bitter struggle at sea.

The Liberation of the Netherlands, from the fall of 1944 to the spring of 1945, is one of our country's best known efforts during the Second World War, and saw close to 175,000 Canadians take part. Our soldiers steadily pushed back the enemy on the battlefield and also undertook humanitarian relief efforts like air-dropping desperately needed food for the starving Dutch civilians. On 5 May

1945, Canadian troops accepted the surrender of the remaining German forces in the Netherlands. Two days later, all German forces surrendered across Europe. The next day, 8 May 1945, was officially declared V-E Day.

As we follow guidelines from relevant authorities and practice physical distancing, we have created many digital commemorative initiatives so that people can remember safely from their homes. Together, during these difficult times, let's show that #CanadaRemembers the incredible sacrifices of our brave Canadians 75 years ago.

There are various ways you can show that #CanadaRemembers the Liberation of the Netherlands:

1. Join the conversation on social media, and include the hashtags #CanadaRemembers and #Netherlands75, and #VEDay75;
2. Follow Canada Remembers on Facebook, @canadaremembers on Instagram, and @VeteransENG\_CA on Twitter;
3. Explore stories of those who served and sacrificed by listening to our [podcast](#) or reading our [Faces of Freedom](#) profiles;
4. Check out our new [Home Learning Corner](#) that support parents and students with some engaging, home-based educational activities for a variety of ages on how our soldiers helped liberate the Dutch people during the Second World War;
5. Share images online of your [#TulipsAtHome](#);
6. Join us in taking part in a long last Dutch tradition to honour those who have served and sacrificed through a virtual moment of silence. Let's be [#SilentToRemember](#);
7. Send a personal message to a Veteran by writing [a digital postcard](#), and sharing online; and
8. Learn more about those who have served our country through [Heroes Remember](#) videos of Veterans sharing their stories.

I encourage you to follow the above social media channels over the coming weeks so you can participate in other interactive initiatives, including virtual tours and creative ways to teach children who are at home about the Liberation of the Netherlands.

Many of our partners are also commemorating this milestone with interactive and digital initiatives. Visit our [webpage](#) for a list of partners and to learn more about their initiatives.

We also recognize that your organization may be undertaking efforts to shift commemorative activities to a digital platform. We encourage you to not only share your material, but also let us know what you are planning so we can promote your initiatives wherever possible.

Your organization continues to make a difference in the lives of Veterans and their families. The dedication and commitment shown through your work helps spread the message of remembrance. Please continue to share the powerful message that #CanadaRemembers within your organization and your networks.

Together, let's show that #CanadaRemembersthe Liberation of the Netherlands, while inspiring our friends, families and loved ones to do the same.

Lest we forget.

Faith McIntyre

Director General, Communications

Veterans Affairs Canada

Paul Thomson

Director General, Commemoration

Veterans Affairs Canada

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Chers intervenants et membres du groupe consultatif,

Ce printemps, nous soulignons le 75<sup>e</sup> anniversaire de la bataille de l'Atlantique, de la libération des Pays-Bas et du jour de la Victoire en Europe. Les Canadiens – qu'il aient servi dans la Marine royale canadienne, l'Aviation royale canadienne ou l'Armée canadienne, à l'étranger ou sur le front intérieur – ont tous contribué à la libération tant attendue de l'Europe.

De septembre 1939 à mai 1945, la Marine marchande canadienne a transporté des troupes et des fournitures essentielles de l'autre côté de l'Atlantique et ainsi contribué à la victoire finale des Alliés en Europe. Des dizaines de milliers de courageux Canadiens ont pris part à la bataille de l'Atlantique à bord de navires marchands, de navires de guerre et d'aéronefs afin de protéger les convois alliés. Plus de 4 600 d'entre eux ont perdu la vie dans cet âpre combat en mer.

La libération des Pays-Bas, qui s'est déroulée de l'automne 1944 au printemps 1945, a été l'un des efforts de guerre du Canada les mieux connus de la Seconde Guerre mondiale. Près de 175 000 Canadiens y ont pris part. Nos soldats ont constamment repoussé l'ennemi sur le champ de bataille et ont déployé des efforts d'aide humanitaire, notamment par le largage de denrées alimentaires essentielles depuis les airs pour les civils hollandais affamés. Le 5 mai 1945, les troupes canadiennes ont accepté la capitulation des forces allemandes qui restaient encore aux Pays-Bas. Deux jours plus tard, toutes les forces allemandes d'un bout à l'autre de l'Europe ont capitulé. Le jour suivant, le 8 mai 1945, a été déclaré officiellement le jour de la Victoire en Europe.

Par souci du respect des directives publiées par les autorités compétentes et des pratiques en matière de distanciation physique, nous avons créé de nombreuses initiatives de commémoration numériques afin que les gens puissent perpétuer le souvenir en toute sécurité à la maison. Ensemble, en ces temps difficiles,

montrons que #LeCanadasesouvient des sacrifices incroyables qui ont été consentis par nos valeureux Canadiens il y a 75 ans.

Il y a plusieurs façons de montrer que #LeCanadasesouvient de la libération des Pays-Bas :

1. Joignez-vous à la conversation dans les médias sociaux et utilisez les mots-clics #LeCanadasesouvient, #PaysBas75 et #JourVE75;
2. Suivez Le Canada se souvient sur Facebook, @lecanadasesouvient sur Instagram et @VeteransFR\_CA sur Twitter;
3. Explorez les récits de ceux qui ont servi et qui se sont sacrifiés : écoutez nos [balados](#) ou consultez les profils de nos [Visages de la liberté](#);
4. Visitez notre nouvelle [section sur l'apprentissage à la maison](#), qui propose aux parents et aux élèves de tous les âges des activités éducatives stimulantes à faire à la maison pour en savoir plus sur la façon dont nos soldats ont aidé à libérer le peuple néerlandais pendant la Seconde Guerre mondiale;
5. Partagez en ligne des images de vos [#TulipesAlaMaison](#);
6. Joignez-vous à nous pour participer à une vieille tradition néerlandaise en observant un moment de silence virtuel en hommage à ceux qui ont servi et qui se sont sacrifiés. [#Pausesilence](#);
7. Envoyez un message personnel à un vétéran en créant [une carte postale numérique](#) et en la partageant en ligne;
8. Apprenez-en davantage sur ceux qui ont servi notre pays, grâce aux vidéos [Des héros se racontent](#) où des vétérans nous parlent de ce qu'ils ont vécu.

Je vous encourage à suivre les chaînes de médias sociaux ci-dessus au cours des prochaines semaines pour pouvoir participer à d'autres initiatives interactives, notamment des visites virtuelles et des moyens créatifs d'enseigner aux enfants qui sont à la maison l'histoire de la libération des Pays-Bas. Nombre de nos partenaires commémorent également ce jalon par l'intermédiaire d'initiatives interactives et numériques. Consultez notre [page Web](#) pour obtenir la liste de nos partenaires et en savoir plus à propos de leurs initiatives.

Nous reconnaissons également que votre organisation peut avoir entrepris des efforts afin d'adapter des activités commémoratives à une plateforme numérique. Nous vous encourageons non seulement à partager votre matériel, mais aussi à nous faire connaître vos plans en matière de commémoration numérique afin que nous puissions promouvoir vos initiatives dans la mesure du possible.

Votre organisation continue à faire une différence dans la vie des vétérans et de leur famille. Le dévouement et l'engagement dont vous faites preuve dans le cadre de votre travail contribuent à diffuser le message du Souvenir. Veuillez

continuer à transmettre le puissant message #LeCanadasesouvient au sein de votre organisation et de vos réseaux.

Ensemble, montrons que #LeCanadasesouvientde la libération des Pays-Bas et incitons nos amis, nos familles et nos proches à faire de même.

N'oublions jamais.

Faith McIntyre

Directrice générale, Communications

Anciens Combattants Canada

Paul Thomson

Directeur général, Commémoration

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Fw: 75th anniversaries of the Battle of the Atlantic, the Liberation of the Netherlands and V-E Day / 75e anniversaire de la bataille de l'Atlantique, de la libération des Pays-Bas et du jour de la Victoire en Europe

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Nous reconnaissons également que votre organisation peut avoir entrepris des efforts afin d'adapter des activités commémoratives à une plateforme numérique. Nous vous encourageons non seulement à partager votre matériel, mais aussi à nous faire connaître vos plans en matière de commémoration numérique afin que nous puissions promouvoir vos initiatives dans la mesure du possible.

Votre organisation continue à faire une différence dans la vie des vétérans et de leur famille. Le dévouement et l'engagement dont vous faites preuve dans le



cadre de votre travail contribuent à diffuser le message du Souvenir. Veuillez continuer à transmettre le puissant message #LeCanadasesouvient au sein de votre organisation et de vos réseaux.

Ensemble, montrons que #LeCanadasesouvientde la libération des Pays-Bas et incitons nos amis, nos familles et nos proches à faire de même.

N'oublions jamais.

Faith McIntyre

Directrice générale, Communications

Anciens Combattants Canada

Paul Thomson

Directeur général, Commémoration

Anciens Combattants Canada

[attached document and thought many of you would find it of interest even though it is a bit lengthy . I also emphasize that this is not a CAF publication but one done for the CDA by two academics.](#)

[https://webmail.bell.net/appsuite/api/mail/20200420-Vimy\\_Paper\\_April\\_2020\\_Volume\\_44-2.pdf?action=attachment&folder=default0%2FINBOX&id=109206&attachment=2&delivery=view](https://webmail.bell.net/appsuite/api/mail/20200420-Vimy_Paper_April_2020_Volume_44-2.pdf?action=attachment&folder=default0%2FINBOX&id=109206&attachment=2&delivery=view)

[Here's how to calculate how much tax you'll owe on your CERB payments](#)

<https://www.msn.com/en-ca/money/topstories/heres-how-to-calculate-how-much-tax-youll-owe-on-your-cerb-payments/ar-BB12WsfA?li=AAggNb9>

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## **Update for CAF personnel and their families**

Canadian Military Family Magazine

Beginning his letter thanking families and members of the Canadian Armed Forces for their discipline and continuing to focus on preserving their health, the Chief of the Defence (CDS) Staff General Jonathan Vance released his weekly letter this afternoon. He touched several points: COVID-19 Response, Personnel and Training, people interested in re-enrolling, thanking people, and reminding

military community to stay home. [READ MORE](#)

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## **COVID-19 in Quebec: Armed Forces members arrive to help in long-term care homes**

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CBC News

Medically-trained members of the Canadian Armed Forces began to assess the situation in the province's long-term care homes Saturday. Around 125 nursing officers, medical technicians and support personnel have been sent to help after Quebec asked Ottawa for assistance earlier this week. [READ MORE](#)

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## **Environ 125 militaires iront dans les CHSLD**

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La Presse

Environ 125 membres des Forces armées seront envoyés en renfort dans les centres de soins de longue durée exsangues du Québec. C'est ce qu'a annoncé le premier ministre Justin Trudeau lors de sa conférence de presse quotidienne à Rideau Cottage, vendredi « Le ministre de la Sécurité publique a travaillé avec Québec et le ministre de la Défense nationale, et je peux maintenant confirmer qu'environ 125 membres des Forces armées qui possèdent une formation dans le domaine de la santé iront prêter main-forte aux travailleurs dans les CHSLD », a-t-il déclaré. [LIRE PLUS](#)

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## **Stanley Fields, 1918-2020: Veteran landed at Juno Beach on D-Day**

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Ottawa Citizen

One day a few years ago, Ryan Stewart was sitting in his family cottage on Mosque Lake, near Ompah, north of Sharbot Lake, admiring the handiwork of his grandfather, whose hands built the cottage in the early 1970s. Ryan looked at every joint, beam, post and board, and wondered how Stanley Fields managed such a feat on his own. Ryan, then about 40, decided to pen a letter to his grandfather, thanking him. [READ MORE](#)

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## **COVID-19 prompts purchase of new medical transportation system for RCAF aircraft**

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Ottawa Citizen

The Canadian Forces is hoping to purchase what it is calling an aeromedical bio-containment evacuation system that can be outfitted on its C-17 or C-130J aircraft. The equipment, also known as ABES, will be capable of transporting highly infectious disease patients on the aircraft. The Royal Canadian Air Force is looking to have these delivered to 8 Wing Trenton, Ontario by Oct. 31, 2020, said Department of National Defence spokesman Dan LeBouthillier. [READ MORE](#)